

The Trust has immediate access clinics/services for patients who need an urgent assessment and the following pages include details of these services.

Edition: 11 February 2011

Chest Pain Clinic:	2
Dermatology/Neurology:	3
Care of the Elderly:	4
ENT:	5
Fracture Clinic:	6
Gastroenterology:	7
General medicine:	8
General Surgery:	9
Gynae Oncology:	10
Haematology:	11
Obstetrics/Gynaecology:	12
Oncology:	13
Ophthalmology:	14
Oral & Maxillofacial Surgery:	15
Orthopaedics:	16
Paediatrics:	17
Radiology:	18
Respiratory:	19
Rheumatology:	20
TIA:	21
Urology:	23

Rapid Access Directory for GPs: Chest Pain Clinic

Rapid-Access Service: Chest Pain Clinic

The Rapid Access Chest Pain Clinic (RACPC) at Yeovil District Hospital is a service that is committed to see all patients referred by their GP with new onset cardiac sounding chest pain within 2 weeks of referral. The Clinic is suitable for patients who are able to perform a standard Bruce protocol treadmill test (ie a brisk graduated walk). The 1 hour appointment consists of the test, its interpretation, a full cardiac assessment and the formulation of a future plan of treatment or further investigation, which is sent straight back to the referring GP.

Please contact the service in an emergency as follows:

Referrals should be faxed to the Clinical Investigations Department on 01935-384648

For contact to this service within 24 hours:

Referrals can be given greater clinical priority by telephoning the Clinical Investigations Department on 01935-384606 after the fax has been sent.

For access to this service within 7 days:

As above. Many patients are seen within 7 working days of referral.

pro forma instructions

The pro formas have been distributed and are widely used by GPs in the area.

Other Useful Information:

It is very useful if an up to date ECG is sent with the referral and any changes from the norm, such as T wave inversion is commented on as "new" or "old" if known. A Troponin assay should also be taken at the time of referral if appropriate.

Rapid Access Directory for GPs: **Dermatology/Neurology**

Rapid-Access Service: Dermatology/Neurology

This service is pan-Somerset based at Taunton and Somerset NHS Trust (Musgrove Park Hospital).

Most traumas (neuro) and severe infections (dermatology) requiring admission cases are referred via A&E Departments.

Cancer cases are fast tracked via the existing system.

Please contact the service in an emergency as follows:

The duty officer for dermatology/neurology is contacted via the Taunton and Somerset NHS Trust switchboard: tel: 01823 333444.

For contact to this service within 24 hours:

Contact the dermatology consultants (Drs Boyle, Pryce and Wachsmuth) via the dermatology secretary on (01935) 384871.

Contact the neurology consultants (Drs Fish, Price and Fathers) via the neurology secretary on (01935) 384872.

For access to this service within 7 days:

As above or fax letter to (01935) 384734.

pro forma instructions

For suspected malignancy use the fast-track dermatology/neurology pro forma.

Other Useful Information:

Rapid Access Directory for GPs: **Care of the Elderly**

Rapid-Access Service: Care of the Elderly

Please contact the service in an emergency as follows:

Contact the on-call physician for Elderly Care via the main switchboard on (01935) 475122.

For contact to this service within 24 hours:

Contact the consultants through their secretaries - Dr Qadiri (01935) 384878, Dr Rashed (01935) 384344 and Dr Sophia (01935) 384859.

Jo Ryan to confirm if GPs can get access through the Day Hospital.

For access to this service within 7 days:

As above or fax letter to (01935) 384734.

pro forma instructions

For suspected malignancy use the fast-track respiratory pro forma.

Other Useful Information:

Rapid-Access Service: ENT

ENT is a shared service with Dorchester County Hospital NHS Foundation Trust.

Please contact the service in an emergency as follows:

The duty officer for ENT is contacted via Dorchester County Hospital switchboard (01305) 251150.

Cancer cases are referred via the head and neck fast-track system.

For contact to this service within 24 hours:

Call the departmental secretary on 01935 384210 during the working day if you would like to contact one of the ENT consultants (Messrs Ford, Lale, Price and Collard (Locum Consultant))

For access to this service within 7 days:

As above or fax letter to (01935) 384734

pro forma instructions

For suspected malignancy use the fast-track head and neck pro forma

Other Useful Information:

Rapid Access Directory for GPs: **Fracture Clinic**

Rapid-Access Service: Fracture Clinic

There is a fracture clinic held every weekday in the orthopaedic outpatient department at Yeovil District Hospital. Most referrals directly come from our A&E department, but it may also be the most appropriate clinic for seeing patients:

- who have sustained injuries and had initial treatment elsewhere
- who require an urgent opinion (for traumatic and non-traumatic conditions)

Please contact the service in an emergency as follows:

Contact the on-call orthopaedic team or send the patient to A&E who will refer on as appropriate

For contact to this service within 24 hours:

If a patient needs to be seen within 24 hours, please fax a referral letter to 01935 384270 indicating the level of urgency or telephone 01935 384319 (reception) or 01935 384409 (sisters' office) to arrange an appointment.

For access to this service within 7 days:

If a patient needs to be seen within 7 days, please send or fax a referral letter to 01935 384270 or telephone 01935 384319 (reception) or 01935 384409 (sisters' office) to arrange an appointment.

pro forma instructions

Other Useful Information:

Open Access Plaster Room

Patients requiring cast repair, adjustment or renewal can access the plastering service directly. Please phone 01935 384226 to arrange a suitable appointment.

Rapid Access Directory for GPs: **Gastroenterology**

Rapid-Access Service: Gastroenterology

Please contact the service in an emergency as follows:

Contact the on-call physician for Gastroenterology via the main switchboard on (01935) 475122.

For contact to this service within 24 hours:

Contact the consultants through their secretaries - Dr Gore (01935) 384877, Dr Khan (01935) 384801 and Dr Gotto (01935) 384993
Contact the Specialist Nurse on (01935) 384339

For access to this service within 7 days:

As above or fax letter to (01935) 384734

pro forma instructions

For suspected malignancy use the fast-track gastroenterology pro forma

Other Useful Information:

Rapid Access Directory for GPs: **General Medicine**

Rapid-Access Service: General Medicine

Please contact the service in an emergency as follows:

Contact the on-call physician for General Medicine via the main switchboard on (01935) 475122.

For contact to this service within 24 hours:

For diabetes and endocrinology contact secretaries of Dr Pramodh (01935) 384616 or Dr Bickerton (01935) 384468.

For access to this service within 7 days:

As above or fax letter to (01935) 384734

pro forma instructions

Other Useful Information:

Rapid Access Directory for GPs: **General Surgery**

Rapid-Access Service: General Surgery

General Surgery is split into five areas:

- Breast
- Colorectal
- General Surgery
- Upper GI
- Vascular surgery

Vascular surgery is a pan-county service based at Taunton and Somerset NHS Trust (Musgrove Park Hospital).

Please contact the service in an emergency as follows:

Contact the General Surgery on-call team via the YDH switchboard: 01935 475122

For contact to this service within 24 hours:

The departmental secretaries who can be contacted during the working day are as follows:

Breast: Mr Niayesh (01935) 384252/Miss Osborne (01935) 384599 - Breastcare Nursing Service (01935) 384352 - Stoma Specialist Nurse (01935) 384352

Colorectal: Mr Francis (01935) 384244/Mr Royle (01935) 384472/ Mr Ockrim (01935) 384897

General Surgery: for all other General Surgery patients in first instance please go through the General Surgery on-call team via switchboard (01935) 475122

Upper GI: Mr Francis (01935) 384244/Mr Ockrim (01935) 384897 - Specialist Nurse (01935) 384339

Vascular: Mr Stewart (01823) 343102, Mr Chester 01823 343200, Mr Evers 01823 342101, urgent advice 07532486886.

For access to this service within 7 days:

As above or fax letter to: 01935 384734

pro forma instructions

For suspected malignancy please use the fast-track pro forma

Other Useful Information:

Rapid Access Directory for GPs: Gynae/Oncology

Rapid-Access Service: Gynae/Oncology

SUSPECTED GYNAECOLOGY CANCER - FAST TRACK CLINIC

Twice weekly diagnostic clinic. Gynaecological examinations, Colposcopy, local anaesthetic hysteroscopy and biopsies performed in one clinic. Please use cancer fax proforma for referral.

Patients informed of all investigation findings (except histology) on the day.

Please contact the service in an emergency as follows:

Admit patient via gynaecology on call team.

Inform Eileen Fort (Gynae-oncology CNS) - Tel.01935 384454

For contact to this service within 24 hours:

Telephone for advice - Clinical Nurse Specialist Eileen Fort - 01935 384454 or Bleep via switchboard 2368 Or Mrs Lydia Karamura (Consultant Gynaecologist) 01935 384632

For access to this service within 7 days:

All patients referred by suspected cancer fax seen within 14 days.

pro forma instructions

Nice referral guidelines on fax.

Other Useful Information:

At initial appointment if benign pathology suspected - patient reassured at clinic and results conveyed in writing. If cancer suspected - appointment for results <1 week. 9/10 cancer fax referrals are benign pathology.

If cancer diagnosed - case discussed at Somerset Gynae-oncology Multidisciplinary team meetings (Thursdays) and management plan agreed.

Rapid-Access Service: Haematology

Haematology Advice (Clinical [new or established patients] & Laboratory). Pan-Somerset service.

Please contact the service in an emergency as follows:

Call Consultant Haematologists via secretaries at Musgrove Park Hospital: 01823 342294. Out of hours contact ward 9 (haematology) Musgrove Park Hospital : 01823 342009.

For contact to this service within 24 hours:

Consultant Haematologists' secretaries at Musgrove Park Hospital: 01823 342294. Fax 01823 271023.

For access to this service within 7 days:

Consultant Haematologists' secretaries at Musgrove Park Hospital: 01823 342294 Fax 01823 271023 and Yeovil Hospital : 01935 384528 Fax 01935 410753. Advice (non-urgent) from HaematologyGPenquiry@tst.nhs.uk.

pro forma instructions

When using 'Urgent suspected cancer' pro formas we strongly recommend a concurrent telephone contact (nos. as above) in view of the potential for rapid deterioration in some haematological malignancies.

Other Useful Information:

There are 2 Specialist Registrars in Haematology at Musgrove Park Hospital who can be contacted on pagers: 2036 and 2009.

Rapid Access Directory for GPs: **Gynaecology/Obstetrics**

Rapid-Access Service: Obstetrics/Gynaecology

Please contact the service in an emergency as follows:

Contact the on-call Gynae/Obstetrics team via the main switchboard on (01935) 475122.

For contact to this service within 24 hours:

Contact the consultants via the their secretaries - Mr Shah (01935) 384347; Mr Osoba (01935) 384628, Mrs Soliman (01935) 384286, Mr Ismail (01935) 384616 and Mr Giles (01935) 384292.

Contact the Specialist Nurse on (01935) 384454.

For access to this service within 7 days:

As above or fax letter to (01935) 384734.

pro forma instructions

For suspected malignancy use the fast-track pro forma.

Other Useful Information:

Rapid-Access Service: Oncology

YDH only provides a day clinic for oncology. For an out-of-hours service contact Bristol Oncology and Haematology Centre 0117 342 2428, or the on-call registrar via BRI - 0117 923 0000.

Please contact the service in an emergency as follows:

For out-of-hours cover call Bristol Oncology and Haematology Centre 0117 342 2428 (and ask for the on-call registrar).

During normal working hours contact the YDH oncology consultants on (01935) 384869 or the Macmillan Daycare Unit on (01935) 384553

For contact to this service within 24 hours:

During the working day, contact the consultants through their secretaries - at YDH: 01935 384553; Bristol Oncology & Haematology Centre: 0117 342 2419; or Musgrove Park Hospital: 01823 342418.

For access to this service within 7 days:

As above or fax letter to (01935) 384734

pro forma instructions

Other Useful Information:

Chemotherapy Nurses, Macmillan Unit: 01935 384873;
Trials Nurses 01935 384854
Fax for Macmillan Unit is 01935 384638.

Rapid Access Directory for GPs: Ophthalmology

Rapid-Access Service: Ophthalmology

Ophthalmology is a shared service with Dorchester County Hospital NHS Foundation Trust

Please contact the service in an emergency as follows:

In hours (9am-4.30pm Mon-Fri) contact the ophthalmology sisters at YDH on (01935) 384309.

Out of hours (4.30pm to 9am Mon-Fri and Saturday and Sunday) contact the duty officer for Ophthalmology is contacted via Dorchester County Hospital switchboard (01305) 251150.

For contact to this service within 24 hours:

Call the departmental secretary on 01935 384512 during the working day if you would like to contact one of the Ophthalmology consultants (Messrs Tadros, Fuller and Pathmanathan).

There is also a casualty clinic, the number for which is (01935) 384309.

For access to this service within 7 days:

As above or fax letter to (01935) 384333

pro forma instructions

Other Useful Information:

Rapid Access Directory for GPs: **Oral and Maxillofacial Surgery**

Rapid-Access Service: Oral and Maxillofacial Surgery

This service is pan county based at Taunton and Somerset NHS Trust (Musgrove Park Hospital).

Most trauma and severe infections requiring admission cases are referred via A and E Departments.

Cancer cases are fast tracked via the existing system.

Please contact the service in an emergency as follows:

The duty officer for Oral and Maxillofacial Surgery is contacted via Taunton and Somerset NHS Trust (Musgrove Park) switchboard: tel. 01823 333444

For contact to this service within 24 hours:

The departmental secretaries during the working day are often the best way of contacting senior staff: Mr Davidson 01823 342171; Mr Merrick 01823 342170; Mr Blanco-Guzman 01823 343170; Yeovil secretary 01935 384504.

For access to this service within 7 days:

As above or fax letter to: Taunton 01823 342169; Yeovil 01935 384333

pro forma instructions:

For suspected malignancy the use of the fast track pro forma is advised

Other Useful Information:

Rapid-Access Service: Orthopaedics

The Trust runs consultant-led fracture clinics Monday to Friday.
A 24 hour-a-day service is provided in conjunction with the A & E Department for the acutely injured.

Please contact the service in an emergency as follows:

Most emergency referrals are received through the A & E Department. To speak with an on-call Orthopaedic SHO or Middle-grade, please ask for them to be paged via YDH switchboard, 01935 475122

For contact to this service within 24 hours:

During the working week the trauma consultant of the week, or other consultant of your choice, can be contacted via their secretary at YDH.

Contact the trauma co-ordinator Dave Galway for assistance via YDH switchboard on 10935 475122 or (bleep) 2212.

For access to this service within 7 days:

During the working week the trauma consultant of the week, or other consultant of your choice, can be contacted via their secretary at YDH.
Faxes should be sent to the Orthopaedic Outpatients Department on (01935) 384270.

pro forma instructions:

Other Useful Information:

For patients requiring follow-up in the Fracture Clinic (e.g. those returning from abroad) referrals may be faxed to 01935 384270.

Please include (with the patient letter) details of any x-rays or scans already ordered or reports received.

Rapid Access Directory for GPs: Paediatrics

Rapid-Access Service: Paediatrics

Please contact the service in an emergency as follows:

Contact the acute middle-grade doctor on bleep 2715

For contact to this service within 24 hours:

Contact consultant of the week if your enquiry falls within normal working hours or call the on-call consultant at other times via switchboard.

For access to this service within 7 days:

Either use the consultant of the week or call the Paediatric Department or fax 01935 384208

pro forma instructions

Other Useful Information:

Rapid-Access Service: Radiology

Please contact the service in an emergency as follows:

Emergency access is almost invariably through the relevant on-call clinical team who are usually asked to review the patient in the first instance.

An exception occurs with **Renal Colic** when an emergency IVU or CT KUB can be arranged using the following numbers Mon - Fri 8:30 - 17:00 Supervising Radiographer (01935) 384351 or the Superintendent Radiographer (01935) 384259.

For contact to this service within 24 hours:

Telephone the Radiology Department and speak with the Supervising Radiographer (01935) 384351 or the Superintendent Radiographer (01935) 384259. They will transfer the call to a consultant if required.

For access to this service within 7 days:

Plain films: if the patient requires a plain x-ray film of the chest or an extremity (i.e. shoulder to fingers or hip to toes), the GP should send the patient into YDH with an x-ray request form and we will complete the x-ray then and there. Alternatively, if the patient wishes, when they come in we will make them an appointment for a future date or we will arrange an appointment after receipt of a posted request.

All other requests: these should come to radiology via the internal postal system and appointments are normally a maximum of seven days for plain films and up to four weeks for ultrasound scans. If GPs wish to expedite these appointments they should contact us directly on the above numbers or fax the request to 01935 384572.

Pro forma instructions

Other Useful Information:

The Royal College of Radiologists have issued guidelines as to the appropriateness of imaging in specified conditions. These guidelines "Making the best use of a department of Radiology: version 6" should be adhered to.

The Radiology department is now endeavouring to get all waiting lists down to a maximum of two weeks for all diagnostic tests by the spring of 2008.

Rapid Access Directory for GPs: **Respiratory**

Rapid-Access Service: Respiratory

Please contact the service in an emergency as follows:

Contact the on-call physician for Respiratory via the main switchboard on (01935) 475122.

For contact to this service within 24 hours:

Contact the consultants through their secretaries - Dr Parker (01935) 384470 and Dr Sinha (01935) 384747
The Specialist Nurse can be contacted on (01935) 384570.

For access to this service within 7 days:

As above or fax letter to (01935) 384734.

pro forma instructions

For suspected malignancy use the fast-track respiratory pro forma.

Other Useful Information:

Rapid Access Directory for GPs: Rheumatology

Rapid-Access Service: Rheumatology

Please contact the service in an emergency as follows:

Contact the on-call physician for Rheumatology via the main switchboard on (01935) 475122.

For contact to this service within 24 hours:

Contact the consultants through their secretaries - Dr Colebatch (01935) 384302 and Dr Knights (01935) 384955

For access to this service within 7 days:

As above or fax letter to (01935) 384302

pro forma instructions

Other Useful Information:

Rapid-Access Service: TIA

The TIA (Transient Ischemic Attack) Service at YDH is a daily service. High-risk patients will be seen within 24-48 hours. Low-risk patients will be seen ASAP, either in the weekly TIA clinic or in one of the community clinics. The weekly clinic is run in the Queensway Treatment and Rehabilitation Unit. There is a new pro forma for GPs now available. This enables YDH to triage patients and see those with the highest ABCD2 scores within 24 to 48 hours. If GPs wish to discuss any patients, please contact Khaled Rashed via the hospital switchboard.

Please contact the service in an emergency as follows:

Please contact Khaled Rashed on fax 01935 384446

For contact to this service within 24 hours:

All faxes are seen on the same day (working days only) at which point triage begins. The new pro forma enables patients with the highest ABCD2 scores to be seen within 24 to 48 hours.

For access to this service within 7 days:

The TIA Service is a weekly service so patients with score > 4 can usually be seen and investigated within seven working days of the onset of symptoms.

pro forma instructions

The new pro forma enables YDH to triage patients and see those with the highest ABCD2 scores within 24 to 48 hours.

The pro forma is included in this file. Please send completed pro formas/address requests for further copies to K.A. Rashed on fax 01935 384446 or email rashk@ydh.nhs.uk

Please note: The pro forma will also soon be available on the restricted-access GP section of our new website which launches before Christmas. GPs will be sent log-in details.

TIA & Minor Stroke Referral

Patient Name:	Hospital Unit No:
Date of Birth: Age: Sex:	Address:
Patient Tel No:	
Registered GP: Tel Number:	
Postcode:	

Referring GP: Tel Number	Tel:
Practice details :	Fax:
	E-mail:

Presenting symptom	Definite Focal neurological <input type="checkbox"/>	Date of onset	
	Bilateral symptoms <input type="checkbox"/>	Date of referral	
	Syncope/faint <input type="checkbox"/>		
ABCD Score	Age <input type="checkbox"/>	60 or more	1
		<60	0
	Blood pressure at assessment	SBP >140 DBP 90 or more	1
		BP <140/90	0
	Clinical Features	Unilateral weakness	2
		Speech disturbance (no weakness)	1
		Other	0
	Duration	≥60 minutes	2
10-59 minutes		1	
<10 minutes		0	
Diabetes mellitus	Present	1	
	Absent	0	
		TOTAL	
Examination	<p style="color: red; margin: 0;">Only those with score > 4 will be seen and investigated within 1 week of onset of symptoms</p> <p style="margin: 0;">Please enter significant findings (see guidelines)</p>		
Investigations (Please arrange ASAP)	FBC & ESR Glucose, Cholesterol, U&E's, LFT's & TSH ECG CXR (for A&E)	<input type="checkbox"/> Please Specify <input type="checkbox"/> Please Specify <input type="checkbox"/> Please Specify <input type="checkbox"/> Please Specify <input type="checkbox"/> Please Specify <input type="checkbox"/> Please Specify	
Is the patient on Aspirin Or warfarin?		<input type="checkbox"/> Please Specify	
If no has the patients been given Aspirin 300 mg and started on regular Aspirin 75 mg daily.		<input type="checkbox"/> Please Specify	

Current Medication	Previous Medical History/ other information

Information to Patients	<p>Please fax to K A Rashed 01935 384446 or e mail to rashk@ydh.nhs.uk Incomplete forms will be returned with no appointment</p>
TIA patients should be told not to drive for one month Have you told the patient not to drive <input type="checkbox"/>	

Signature (if faxed/printed)

Date:

Rapid Access Directory for GPs: Urology

Rapid-Access Service: Urology

Specific weekly rapid access clinics for haematuria and suspected prostate cancer are accessed via the faxed suspected cancer pro forma.

Emergency admissions are initially admitted via the on call General Surgery team.

Consultants can be contacted via the urology secretaries (01935 384227/384345) or by fax (01935 384643).

Urology specialist nurses can be contacted on 01935 384394.

Please contact the service in an emergency as follows:

For admission: contact General Surgery team on call via YDH switchboard
The on call consultant urologist can be contacted via YDH switchboard (01935 475122). At weekends this may be a consultant based at Taunton and Somerset NHS Trust (Musgrove Park Hospital).

For contact to this service within 24 hours:

Consultants can be contacted via the urology secretaries (01935 384227/384345) or by fax (01935 384643).

Urology specialist nurses can be contacted on 01935 384349.

For access to this service within 7 days:

By fax on 01935 384643.

pro forma instructions

Other Useful Information: